provation®

Provation® Apex Clinician Adoption

The Provation® Apex Platform was built with clinicians in mind.

While many clinical teams are wary of introducing new software to their busy and sometimes complicated workflows, those transitioning to Provation Apex can rest easy.

From implementation through post-launch customer support, the Provation Team works hard to ensure your migration to the cloud is seamless, while improving your day-to-day physician and nursing documentation processes.

Estimated
90%
physician utilization rate after implementation!

Implementation & Onboarding

Welcome & Technical Review	Implementation & Workflow Review	Status Calls & Training	Provation Apex Launch	Closure & Ongoing Success

The Smooth Transition Clinicians Deserve

Welcome & Technical Review

Customer Success Representatives build out a tailored, structured onboarding plan based on your site needs to ensure a successful launch. The team provisions your facility's environment, sets your ideal timeline, and helps pinpoint critical features.

Implementation & Workflow Review

The Provation Implementation Team links your organization's Active Directory, reviews your workflows, and completes a technical review. The technology investment for cloud-based Provation Apex is generally minimal compared to an on-premises solution.

Status Calls & Training

The Provation Implementation Team conducts regularly scheduled status calls with your organization and provides access to the Provation Learning Center – an online database of two-minute trainings and modules – so that clinicians can learn Provation Apex on-demand before launch.

Provation Apex Launch

Provation conducts a pre-launch readiness review with Power Users. In most cases, Provation Implementation Representatives are onsite during the official launch, but the Provation Apex Platform can be easily launched remotely. Ideally, Provation is shoulder-to-shoulder with clinicians answering any questions that they have.

Closure & Ongoing Success

The Provation Implementation Team completes duties, and the Customer Support Team steps in to ensure an ongoing call cadence. Provation even provides 24/7/365 customer support after Provation Apex is launched!

"We had experienced issues implementing a new software at our facility in the past, so we were pleasantly surprised at how effortless our Provation Apex implementation was. I couldn't have wished for a better experience, and now we have an affordable, scalable documentation solution that will continue improve our team's efficiency, accuracy and satisfaction."

-Lisa Egan, Director of Surical Specialties
Tampa Outpatient Surgical Facility

"The communication with Provation was fantastic. We had weekly meetings with the Provation team, our physicians, and our technology team to customize our solution. Within only three weeks of signing our contract, we were up and running with Provation Apex. "

-Dr. Max Pitman,
Medical Director & Gastroenterologist
Gotham Gastroenterology

"We are so thankful for Provation's Customer Support team. Although we did not have them onsite at Madison County during implementation, we were able to work through our technical setup and resolve any issues quickly over the phone with Provation. All in all, the implementation went smoothly, and we did it by ourselves!"

-Tiffany Strickland, OR Manager
Madison County Memorial