

SUCCESS STORY

All Signs Point to Provation® Apex



Brian McClain, MBA
Administrator and CEO
Lexington Surgery Center

How SCA Affiliate Site and University Physicians Influenced Lexington Surgery Center's Decision to Choose Provation for Endoscopy Documentation

Lexington Surgery Center is an accredited multispecialty ambulatory surgery center and an affiliate of Surgical Care Affiliates (SCA), committed to providing high quality patient care in an environment focused on respect and safety.

After nearly 35 years serving the second largest city in Kentucky, Lexington Surgery Center recently moved into a new 20,200-square-foot surgery center with six operating rooms and two procedure rooms. With the move came an expansion into endoscopy and Brian McClain, Administrator and CEO of Lexington Surgery Center, knew he needed a procedure documentation solution for the staff gastroenterologists and University of Kentucky visiting physicians.

The Best Choice for Physicians, Management and Corporate

"Our center partners with the University of Kentucky (UK) for gastroenterology services. UK's GI surgeons perform cases at our facility, so they definitely have a heavy influence on our GI purchasing decisions," explains McClain. "All of the UK physicians use Provation® MD at the university, and without a doubt, they wanted Provation at Lexington."

SCA's Manager of Operations for Kentucky also encouraged McClain to consider Provation. "One of our SCA affiliate sites in Louisville currently uses Provation MD for their GI services and they've had great success with the software," said McClain.

"With corporate and physicians both indicating a strong preference, I knew we needed to look at Provation."

Choosing the Cloud

With all stakeholders in alignment, McClain was confident Provation and its cloud-based option, Provation® Apex, to be the best choice for their site. By choosing Provation Apex, Lexington Surgery Center got the power of Provation with minimal upfront investment, no server backups or software updates to run, and an affordable subscription. Best yet, because Provation Apex is cloud-based, they could quickly get physicians documenting procedures using the SaaS platform before the first scheduled GI case at their new facility.

Provation Apex, although best for the business, was still different than what the physicians were used to seeing with Provation MD, so any learning curve or adoption concerns needed to be taken into consideration.

Transitioning to Provation Apex from Provation MD

“Our center’s success is largely due to our unwavering commitment to our physicians and providing them everything needed for daily clinical efficiency and job satisfaction. So, their adoption and satisfaction with Provation® Apex was paramount,” said McClain. “Luckily, the implementation and adoption of Provation Apex was pretty seamless. The training process for Provation Apex, for all of us at the center and for the visiting surgeons, was easy. It was quick. It was self-explanatory. They had a short learning curve for the first day or so of documenting procedures in Provation Apex, but since then we’ve not heard any concerns. One doctor was not able to attend the training, so he used the online training modules to learn Provation Apex and did great!”

Lexington’s physicians quickly transitioned from Provation MD to Provation Apex and admittedly did not notice much of a difference between the two workflows. According to Lexington’s Quality/Safety Coordinator and Endoscopy Suite Nurse, Vicki Gunn, RN, the physicians enjoy the added benefits of Provation Apex’s artificial intelligence features.

“The physicians love machine-learned favorites because Provation Apex notices their favorites and adds them as smart buttons to the top of the screen for quick selection,” explains Gunn. “They also like the ease at which you can add free text into the procedure note.”

Lexington Surgery Center’s commitment to its physicians and SCA’s values influenced its decision to implement Provation Apex. And now, after quick and easy adoption and implementation of the new SaaS procedure documentation platform, Lexington’s physicians can continue to provide each patient the highest quality care possible.

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